**Shared Services Centers (SSC) Town Hall Meeting**

The Shared Services Centers (SSC) Team, which includes the Business Process Improvement (BPI) Work Groups, is moving forward with business process improvements in the areas of hiring, payroll, procurement, and accounts payable based on campus feedback.

Work groups are currently working to document business processes in all areas.

Our initial two Phase I Shared Services Centers in the College of Natural and Mathematical Sciences (CNMS) and Academic Affairs Other Units (AAOU) now have space identified and are finalizing the leadership roles.

In our continuing effort to keep the campus informed and to allow for input and feedback, **y**ou are invited to attend a Shared Services Centers (SSC) Town Hall Meeting on Thursday, September 18, 2014, 10-11 a.m., in University Center, Room 312.

BPI background and the work groupsummaries are posted on the myUMBC "Shared Services Centers at UMBC" group (<http://my.umbc.edu/groups/ssc/documents>). Details on the work groups established and their roles are also posted there. Click on the “Documents” tab and then the “BPI & Implementation” folder.

**SSC Town Hall Meeting Objectives:**

 - To update the campus on Shared Services Centers (SSC) Work Groups; membership, roles, and progress.

 - To update the campus on the Shared Services Centers (SSC) Advisory Committee; membership, roles, and progress.

- To gather additional campus input related to prioritization of Business Process Improvements (BPI).

 - To allow an open public dialogue, giving the UMBC Community an opportunity to ask questions and provide feedback

We look forward to seeing you there.

**The Town Hall will be webcast for those in need.  Please contact Jean Donohue at** [**donohue@umbc.edu**](mailto:donohue@umbc.edu) **if you plan on taking advantage of this.**